
GAMLET GAGIEV

19501 w country club, Aventura, FL 33180 | C: 7865201801 | hamlet.gagiev@mail.ru

Summary

Food service professional seeking a position in an elegant fine dining establishment. Extensive knowledge of high-end ingredients and food and wine pairings. Organized, independent worker with strong time management skills. Detail-oriented and able to learn new tasks quickly and effectively. Friendly and courteous server with five years' work in a bar and restaurant setting. Proficient knowledge of food, wine and spirits. Seeking a position in an upscale restaurant, resort or country club.

Highlights

- Highly responsible and reliable
 - Exceptional interpersonal skills
 - Extensive hospitality background
 - Trained in liquor, wine and food service
 - In-depth food and wine knowledge
 - Upbeat, outgoing and positive
 - Master of sales techniques
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Accomplishments

Awarded "Outstanding Employee" in 2015.

Experience

waiter/manager

11/2012 to 02/2015

Premier-CRU

Moscow, Russia

Assisted guests with making menu choices in an informative and helpful fashion. Delivered exceptional service by greeting and serving customers in a timely, friendly manner. Appropriately suggested additional items to customers to increase restaurant sales. Answered questions about menu selections and made recommendations when requested. Effectively communicated with kitchen staff regarding customer allergies, dietary needs and other special requests. Skillfully anticipated and addressed guests' service needs. Delivered exceptional, friendly and fast service. Demonstrated awareness of liability issues and the law by confirming legal drinking age and discontinuing service to intoxicated guests. Inquired about guest satisfaction, anticipated additional needs and happily fulfilled requests. Maintained a professional tone of voice and words at all times, including during peak rush hours. Promoted and endorsed the company to bring in new business. Welcomed and acknowledge all guests in a friendly, service-oriented manner. Provided high quality service.

waiter/manager

02/2015 to 02/2016

SUP-Group

Krasnodar, Russia

Assisted guests with making menu choices in an informative and helpful fashion. Delivered exceptional service by greeting and serving customers in a timely, friendly manner. Appropriately suggested additional items to customers to increase restaurant sales. Answered questions about menu selections and made recommendations when requested. Effectively communicated with kitchen staff regarding customer allergies, dietary needs and other special requests. Skillfully anticipated and addressed guests' service needs. Delivered exceptional, friendly and fast service. Demonstrated awareness of liability issues and the law by confirming legal drinking age and discontinuing service to intoxicated guests. Inquired about guest satisfaction, anticipated additional needs and happily fulfilled requests. Maintained a professional tone of voice and words at all times, including during peak rush hours. Promoted and endorsed the company to bring in new business. Welcomed and acknowledge all guests in a friendly, service-oriented manner. Provided high quality service.

Education

High School Diploma

Ossetian State School

Bachelor of Science: Hotel and Restaurant Business

Sinergy

2011

Beslan, North Ossetia, Russia

2018

Moscow, Russia